



Leicester
City Council

WARDS AFFECTED: All

DECISION TIMETABLE
Cabinet

Date of Meeting
18 October 2004

ICT / e-Modernising Leicester Strategic Framework

Report of the Service Director - ICT & Customer Access

1. Purpose of Report

To present for Members consideration and agreement, the corporate *ICT / e-Modernising Leicester Strategic Framework*.

2. Summary

Information and communication technology (ICT) is one of the Council's main strategic resources. ICT will contribute to all the Council's key priorities, to varying degrees.

The *ICT / e-Modernising Leicester Strategic Framework* describes how we will achieve our stated aim -

'To support delivery of the Council's Corporate Plan through the efficient and effective use of ICT'

The Framework includes a short analysis of our current position and the context in which we are working. Also included are details of our priorities for improvement and consideration of how we will assess our performance.

The following documents are the components of the Framework and together form the whole strategy.

1. e-Modernising Leicester Strategy
(complete)
2. Core Systems Strategy
(under development – expect to complete end-Oct)
3. Technical Infrastructure Plan
(under development – expect to complete end-Nov)
4. Departmental ICT and e-modernising strategies
(under review)
5. Leicester's IEG statements
(IEG 1, 2 and 3 complete, IEG 4 expected mid-Nov)

6. Customer Access Strategy
(under review)
7. Information Management Strategy
(under development – expect to complete end-Nov)
8. ICT @ Leicester
(under review)

The Framework is the only document appended to this report. The other documents listed above are currently available on the Intranet (see <http://intranet/e-gov>), or will be available soon. They can be brought to Cabinet if Members are interested in seeing them.

3. Recommendations

Members are recommended to -

- 3.1. Endorse the corporate *ICT / e-Modernising Leicester Strategic Framework*.
- 3.2. Advise whether they wish to see the component documents of the Strategic Framework.

4. Financial, Legal and other implications

4.1 Financial implications

The ICT strategy must be considered in the context of the Council's overall financial position. All areas of the Council are under a duty to deliver services with the maximum efficiency and making the best use of their available resources. Efficient IT systems have a major role in achieving this.

The development, improvement or replacement of systems can however, be costly. If the strategy is to be implemented, the necessary finance must be made available and this will require the clear prioritisation of IT against other bids for funding.

The formulation of bids for Capital funding for 2005/06 – 2007/08 is currently underway, and draft bids have been prepared by the Service Director (ICT and Customer Access) and approved by the Resources, Access and Diversity Departmental Management Team as follows:

CORPORATE ICT CAPITAL BIDS (R.A.D schemes) 2005/06 – 2007/08

Proposed project	2005/06	2006/07	2007/08	After 2007/08
	£'000	£'000	£'000	£'000
Corporate electronic document and records management system	350	250		
Local Area Network (LAN) infrastructure upgrade	100	100	100	
Telephone system replacement			10	490

PC server business continuity	250			
Mobile working – evaluation and development of ICT solutions	70			

It should be noted that the items in the table above are just the RAD bids for funding. Funds are heavily over-subscribed and it is possible that all of the above schemes cannot be accommodated within the funds available. This would affect the Department's capacity to deliver the ICT strategy. Alternative funding options, using the prudential framework, for some of the above schemes are also being considered.

In addition, the Department's revenue strategy is currently in preparation. The first draft of this document envisages no funding being available from RAD for any growth. The Department also has to find some efficiency savings or service reductions, and the ICT & CA division is expected to bear its share of these. The need is also identified for some realignment of funds between departments to support the development of some corporate customer service improvements.

Andy Morley
Financial Services
Ext 7404

4.2 Legal implications

Legal Services has advised in connection with this report. There are no direct legal implications arising from this report.

Carolyn Howard
Legal Services
Ext 6498

4.3 Other implications

IMPLICATIONS	YES/NO	Paragraph References Within Supporting Information
Equal Opportunities Policy	N	-
Sustainable and Environmental	Y	Section 1 - ICT / e-Modernising Leicester Strategic Framework
Crime and Disorder	N	-
Human Rights Act	N	-
Elderly/People on Low Income	N	-

5. Background papers

- 'The National Strategy for Local e- Government' - ODPM, November 2004.
- 'Defining E-Government Outcomes For 2005 To Support The Delivery Of Priority Services & National Strategy Transformation Agenda For Local Authorities In England' – ODPM, April 2004

6. Consultation

A series of workshops, involving service managers and other staff, were held.

Heads of ICT, the e-Programme Board and SRG have been consulted and have agreed the strategies.

7. Report Author

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DECISION STATUS

Key Decision	Yes
Reason	Significant in terms of its effect on communities living or working in one or more wards
Appeared in Forward Plan	No
Executive or Council Decision	Executive (Cabinet)